



SILVERSKYTM
Change the Rules of Engagement

Lightning Customer Portal Training Videos

Version 1.0

Introduction

The Lightning Customer Portal is the platform our Global SOC team use to monitor alerts and communicate with our customers, please review these videos to understand more about the dashboard, Playbooks and Reports.

YouTube URLs

Dashboard Overview - <https://youtu.be/nqNgLS0JPag>,

Report Builder Overview - <https://youtu.be/BPn-A4ZtMaM>

Playbook Overview - <https://youtu.be/RraoVlcXgHw>